

Non-receipt of goods statement

Claimant name	
Phone number	
Delivery address	
e-mail address	
Order number	
Order date	

DECLARATION OF NON-RECEIPT OF GOODS

I, the above named, confirm that the goods listed below, ordered from vidaXL, on the date _____ have not been received. I confirm that I have checked with my household / neighbours and confirm they have not received the goods. I confirm that I have not signed for these goods. I agree to co-operate with the company in the event that an investigation is carried out.

GOODS NOT RECEIVED

Item description	Parcel tracking number

I declare that the above statement is true to the best of my knowledge.

Place:

Date:

Signature (+ company stamp if applicable):

Please return your completed non-receipt of goods statement to:

vidaXL HABA Trading B.V
 Mary Kingsleystraat 1
 5928 SK Venlo
 The Netherlands

Or scan/photograph clearly and e-mail to: webservice@vidaxl.com.au